

TIMARU PET RESORT

NEW CLIENT FORM

Owner Information			
Name(s):			
Best Contact Phone:		Other Phone:	
Email:			
Address:			
Emergency Contact Name:		Emergency Contact Phone:	

Pet(s) Information			
Pet Name(s):			
Breed(s):		Colour(s)	
Gender: (M/F)		Birth Date/Age:	
Neutered: (Y/N)		Current Vet:	
How well does your dog interact with other dogs? Does he/she have any known behaviour issues or triggers that we need to be aware of to take the best care of your pet?			
Please note any Medical Conditions or Physical Abnormalities:			
Food Sensitivity/Special Dietary Requirements, Medications and required Medical Care			

TIMARU PET RESORT

NEW CLIENT FORM

Do you give permission for us to post photos of your dog(s) on our Social Media?

Yes No

Terms and Conditions

<p>1. In these Terms and Conditions we have used "we", "us", and "our" to refer to Brett Robert Cowley and Cherie Diann Cowley. By boarding your pet(s) with us (whether daycare or overnight stay) you agree to be bound by these Terms and Conditions.</p> <p>2. You acknowledge that your pet(s) are boarded at the Timaru Pet Resort entirely at your own risk and you agree to indemnify us and our staff relating to any injury or damage caused either to or by your pet(s) while in our care.</p> <p>3. You acknowledge that the Timaru Pet Resort often operates in an open environment and you accept all risks associated with this.</p> <p>4. You acknowledge that we may refuse entry of your pet(s) to the Timaru Pet Resort for any reason.</p> <p>5. You acknowledge that you will be charged for any damage to the boarding/daycare establishment caused by your dog other than fair wear and tear.</p> <p>6. If in our sole discretion, your pet(s) health gives us cause for concern you irrevocably authorise us and our staff to consult a veterinarian on your behalf and provide the treatment recommended by that veterinarian at your sole expense.</p> <p>7. You warrant that you have provided all relevant information concerning your pet(s) that we may require in order to ensure the safety of your pet(s) and the pet(s) of others while your pet is at the Timaru Pet Resort including but not limited to special problems or behaviour of your pet(s), special diets, allergies or medications that may pose a risk to your pet(s) and behaviour around other animals or people.</p> <p>8. You warrant that you will make us aware of any new relevant information concerning your pet(s) prior to each stay.</p> <p>9. You warrant that you will produce correct and current vaccination certificates upon request.</p> <p>10. You acknowledge that you are responsible for the cost of your pet(s) stay at our advertised rate including any unused days and/or late cancellation fees. You acknowledge that our advertised rate may change as notified by us from time to time.</p> <p>11. You acknowledge that you are responsible for the cost of your pet(s) stay at our advertised rate including any unused days and/or late cancellation fees. You acknowledge that our advertised rate may change as notified by us from time to time.</p>	<p>12. You understand that we reserve the right to charge for any additional services and requirements; these surcharges are additional to daily rates and may include but are not limited to out of hours check in/out, isolation, bathing, nail trimming and medical treatment.</p> <p>13. Our operating hours are between 08:30am to 11:00am and 3:00pm to 5:30pm daily. Pick up of your pet(s) outside of these hours may incur an additional fee.</p> <p>14. You understand that Payment of all outstanding costs and expenses must be made before your pet is checked out unless otherwise agreed at the sole discretion of our management team.</p> <p>15. Unless otherwise agreed, if payment has not been made in full within seven days of your pet(s) having checked out (Due Date) default interest of 12% per annum will be charged. Default interest will accrue on a daily basis on the total amount outstanding from the Due Date to the date that payment has been made in full.</p> <p>16. You must pay our costs (including legal costs) of and incidental to the enforcement or attempted enforcement of our rights, remedies and powers under these Terms and Conditions.</p> <p>17. Except to the extent that the law prevents us from excluding liability, we shall not be liable for any loss of any kind whatsoever whether suffered or incurred by you or any other person.</p> <p>18. To the extent that we are liable for any reason for any loss suffered by you arising from any breach of these Terms and Conditions or for any other reason, such liability is limited to the amount of \$100.00.</p> <p>19. We reserve the right to amend these Terms and Conditions at any time.</p> <p>20. If we fail to enforce any provision of these Terms and Conditions it shall not be treated as a waiver of that provision, nor shall it affect our right to subsequently enforce that provision.</p> <p>21. Words importing the singular include the plural and vice versa.</p> <p>22. These Terms and Conditions are governed by and construed in accordance with the current laws of New Zealand and the parties agree to submit to the non-exclusive jurisdiction of the Courts of New Zealand for any disputes or proceedings arising out of or in connection with these Terms and Conditions.</p>
---	---

Name:

Date:

Signed:

OFFICE USE ONLY

Information Processed Date:

Notes: